

Owner Name: \_\_\_\_\_

Pet(s) Name: \_\_\_\_\_

## KARING KENNELS AGREEMENT TO HOLD HARMLESS WAIVER AND ASSUMPTION OF RISK

Karing Kennels reserves the right to deny services for the health and safety of our staff.  
Boarding is available only to SOFA status personnel

**Boarding is limited to dogs and cats. I understand that boarding my animal is not without risk and understand and agree to the following:**

A deposit equal to 1 night of boarding is required to hold the reservation. Final payment is due before the release of the pet. If I cancel or change my dates I must give 24 hours' notice to qualify for a full refund. All refunds will require an EFT form to be filled out and then processed for payment back into an account; this can take a minimum of 10 days to finalize. If you paid by credit card, then the refund can be put back onto the card used.

**Initial here:** \_\_\_\_\_

Cancellations with less than 24 hours' notice will also result in loss of deposit. This does not apply to PCS-IN customers as deposit is not required. All refunds must be claimed within 30 days of cancellation.

**Initial here:** \_\_\_\_\_

I understand that any pick up or drop offs outside of business hours will incur a service fee, depending on the time and date. An appointment will need to be scheduled ahead of time so our staff is prepared for your arrival. All Federal Holiday pick up and drop offs will automatically incur an additional holiday hours service fee larger than non-holiday out of business hours fees for each. All balances will need to be paid the day prior for any pets permanently going home.

**Initial here:** \_\_\_\_\_

The kennels takes appropriate measures to prevent theft and ensure the safety and health of my animal. If my animal is stolen or escapes, the kennel will only reimburse boarding fees (deposit) and a one-time compensation fee not to exceed \$100.00. If I desire more than the above stated amount, I must make arrangements for private insurance.

**Initial here:** \_\_\_\_\_

No personal items aside from special circumstances will be accepted at the time of your pets stay as we cannot guarantee your items will be returned to you. We provide bedding, water and food bowls, therefore we ask that you please leave those at home unless you feel it is critical to your pet's stay. The kennels will not be held responsible for items lost/left at the facility. All items left for more than 30 days after checkout will be thrown away. Any food left will be thrown away after 24hrs.

**Initial here:** \_\_\_\_\_

My animal must have a current Rabies (annually) and Distemper (annually or 3yr annotated), Kennel Cough Bordetella (annually for dogs) vaccination prior to boarding. Proof of vaccination must be brought in prior to or on the day of boarding regardless of Veterinary Facility closure. If proof is not shown, boarding will be refused until proof is shown. I will still be responsible for kennel boarding fees of original reservation. Current print out from the vet clinic of services done with Pet's name will be sufficient.

**Initial here:** \_\_\_\_\_

Please be aware that some animals do experience stress-related illness, and boarding may cause their chronic conditions to worsen during their stay. If my animal becomes ill and/or requires medical attention, I (the Owner) will be liable for all costs incurred, to include charges by an off base veterinarian or an emergency military veterinarian, administration of medications (oral or topical), and any other medically authorized treatments (i.e. baths). I authorize the kennel personnel access to my animal's medical records and allow them to take my animal to the clinic for treatment if myself or the emergency contact is not reached or unable to take your pet to the vet.

**Initial here:** \_\_\_\_\_

All pets boarding at Karing Kennels must be on some sort of flea and tick preventative. Karing Kennels will bathe pets in a flea/tick bath if fleas or ticks are present at the cost of the owner however this does not remove all fleas/ ticks and it will be mandatory for the customer to provide flea& tick preventative. The Kennels will not be responsible for fleas and ticks on your pet. We will not board pets who knowingly have fleas or ticks at the time of check in as this is a health and safety concern for our staff and other customer's pets.

Initial here: \_\_\_\_\_

If you are boarding more than one pet and the pets are not getting along, neither of the pets are fixed, a medical condition has forced the pets to be separated to prevent further complications, or the female is in heat the Kennel personnel will separate your pets and you will be charged for separate kennels. If boarding more than one pet and they are too small and need to be housed in a Kennel within a kennel, additional fees may be incurred due to not being able to stack more than one kennel in a run.

Initial here: \_\_\_\_\_

I understand that I am solely responsible for any harm or damage caused by my pet(s) to persons, any other pets housed or visiting, or property of the owners while my pet(s) is/are staying at the kennels.

Initial here: \_\_\_\_\_

I must supply adequate food, medications, for the duration of the stay. If the supply of food becomes inadequate the kennels will call the Emergency contact to bring food in for your pet. If they can not bring in food, food available at the kennels will be supplied at a fee, per each feeding daily per each individual pet and I will be liable for the cost. Also, **we do NOT serve raw food in our facility.**

Initial here: \_\_\_\_\_

All medications and over the counter (vitamins or supplemental) will be administered as instructed by owner. Prescription medications will only be administered as directed on label by prescribing veterinarian. A cost will be incurred per dose and will be annotated on a Meds sheet by staff. **Medications are not permitted to be left in pet's food by the owner; they must be kept in a separately stored area.** This is to ensure no other pet gets medicated by mistake.

Initial here: \_\_\_\_\_

I must notify the kennels prior to the date of scheduled pick up if my animal needs to be boarded for a longer period than expected. **Extension of boarding without notification will result in additional fees equal to 1 day of boarding on top of the daily boarding fee per day per pet.** If you have PCS'd in and need to extend due to non-availability of housing and the kennels have space available, payment for services will need to be paid every two weeks until your pets have been picked up.

Initial here: \_\_\_\_\_

I understand that if my pet requires special care services outside of the everyday care services we provide at the kennels you may be denied boarding. Karing Kennels is not equipped as an after care facility for treatments after things like but not limited to pet surgeries and we will not be responsible for any problems that may result from surgery when boarding. We will require that the pet be healed and cleared from a vet before any boarding is to be done.

Initial here: \_\_\_\_\_

My pet(s) must be picked up by 5:30pm on the day of pick up. Any time after this will incur additional boarding and or after hour fees unless arrangements were made ahead of time. I have received a copy of the boarding checklist and understand the hours of operation, and that early pick up and/or late drop off charges may occur outside of normal business hours.

Initial here: \_\_\_\_\_

I hereby waive and release the Karing Kennels, its employees, owners, and agents from any and all liability my animal or I may suffer. All information given is true to the best of my knowledge. I understand that any falsification will lead to the revocation of my boarding privileges.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_